

access audit for venues



access provision for front of house

	?	reasonable adjustments		
		possible?	adjustments	action
Level access to auditorium				
Level access to stage				
Level access to foyer/café/bar				
Level access to dressing rooms				
Support/guide dogs welcome in all areas				
Hearing loop in all areas				
'Chill out' room for patrons including those with autism				
Accessible toilet				
Baby changing facilities				
Nursing-friendly area for mothers				

access provision for marketing

	?	reasonable adjustments		
		possible?	adjustments	action
Print in large print				
Print in braille				
Print in audio file format				
Accessible venue website (adjustable text size, reader-friendly)				
Information about access provisions and accessible performances clearly designated in brochure and online				
Use of a range of visual and non-visual marketing materials				

access provision for box office

	?	reasonable adjustments		
		possible?	adjustments	action
Discounted or free ticket for carer/companion				
Information about travel and parking options, including Blue Badge parking				
Visual story for the venue				

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Ticket booking online				
Ticket booking by phone				
Ticket booking by email				
Information about access provision available at box office				
Low level counter				

access provision for programming

	?	reasonable adjustments		
		possible?	adjustments	action
BSL interpreted performances				
Captioned performances				
Programming of disabled artists				
Touch tours				
Audio described performances				
Relaxed performances				
Requesting additional resources from companies				
Varying performance times				
Regular offering of accessible performances				

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access provision for staff

	?	Reasonable adjustments		
		Possible?	Adjustments	Action
Level access to offices and meeting rooms				
Time off for medical requirements				
Childcare provision/support				
Appropriate training for customer-facing staff				
Safeguarding policy in place				